

# FEEDBACK FORM



Please complete this and send to:  
**BESTWAY TOURS & SAFARIS**  
 4262 Graveley Street,  
 Burnaby, BC CANADA V5J 3T8  
 Tel: (604) 264-7378 / 1-800-663-0844  
 Fax: (604) 264-8747 • Email: bestway@bestway.com

Tour Name
Departure Date (Month DD, YYYY)

		Mr. / Mrs. / Ms
First Name	Last Name	Please Circle
State/Province/Region	Country	
<b>GENERAL INFORMATION</b>		
How did you first learn of Bestway Tours & Safaris?		
What was the key factor in your decision to join this tour?		
<b>Guides</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	<b>Hotels</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	
<b>Transportation</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	<b>Overall Experience</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	
Your overall rating of this tour		
Additional comments (if any)		
<input type="radio"/> Yes <input type="radio"/> No		
Would you recommend this tour to others?	Remarks	
<b>PRE-DEPARTURE SERVICE</b>		
Agents Name		
<b>Organisational skills</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor		
Please rate your Agent organisational skills	Remarks	
<b>YOUR TOUR GUIDE(S)</b>		
First & Last Name (GUIDE 1)	First & Last Name (GUIDE 2)	
First & Last Name (GUIDE 3)	First & Last Name (GUIDE 4)	
<b>Personality</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	<b>Organisational skills</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	
<b>Is he/she helpful during the tour?</b> <input type="radio"/> Yes <input type="radio"/> No	<b>General &amp; Local knowledge</b> <input type="radio"/> Excellent <input type="radio"/> Very Good <input type="radio"/> Average <input type="radio"/> Fair <input type="radio"/> Poor	
Please rate your Tour Guides on the following		
Additional comments		

